UPS Contacts and Resources:

U-M Contract Web Page For UPS:
http://procurement.umich.edu/buying/find-products-services/contract/ups

To establish a new UPS CampusShip account, modify an existing account or request a new CampusShip user ID:
Fill out the online request form, posted on the UPS contract web site:

*Negotiated Rates: If the account is established by 12:00 pm Wednesday, contract discounts will apply the first Monday following account setup. If the account is established after 12:00 pm Wednesday, contract discounts will apply the second Monday following account set up. Shipments made before then may be charged daily rates (list).

Note: Please read these instructions prior to submitting your request:
https://www.finance.umich.edu/system/files/UPS_Online_Account_Request_Form_Instructions.pdf

Direct link to the online request form:
https://finance.umich.edu/procurement/forms/ups

Scheduled pickup options and fee schedule:

*Note: Scheduled pickup fees are 50% off list rates shown here

Small Package Size and weight limits:

UPS CampusShip Website: https://www.campusship.ups.com/login/umstrategiccon

CampusShip Address books:

Small Package Declared Value:
http://pressroom.ups.com/Fact+Sheets/UPS+Declared+Value+Q%26A
Note: In most cases, the university has insurance coverage, eliminating the need and extra expense of declaring a value. Contact the Risk Management office to verify your shipment is covered: (734) 764-2200 or RiskMgmt.General@umich.edu.

Support:
Schedule a pickup on http://www.ups.com/ or 800-PICK-UPS® (800) 742-5877
Preferred Customer Team: (800) 377-4877 or at preferred.us@ups.com
International Support: (800) 782-7892

Country Specific Requirements, Regulations and Prohibited or Restricted Commodities:
http://www.ups.com/ga/CountryRegs
International Dangerous Goods (IDG) Approved Countries List

CampusShip Support: (877) 289-6418
System Requirements for Creating a Shipment:

WorldShip Support: (888) 553-1118

Order Supplies: (800) 742-5877

UPS Freight Forwarding: 866.696.3656

Express Critical: 800.714.8779

Tracking: http://www.ups.com/WebTracking/track?loc=en_US&WT or (800) 742-5877

Sustainability: www.responsibility.ups.com/sustainability

Hazardous Materials Support Center (800) 554-9964

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UPS Small Package Representatives:

Senior Administrative Assistant: Sandie Davis (734) 523-1277, sandradavis@ups.com
Area Sales Manager Administrative Assistant: Melissa Ford (734) 523-1884, mjford@ups.com
International Rep: Vincent Gentile (734) 649-0441 vgentile@ups.com
UPS Senior Account Manager, Tammy Theaker, (419) 304-0688, ttheaker@ups.com

Local Operations: (734) 483-1150
Ypsilanti Business Manager: Jessica Burnside, jburnside@ups.com

UPS Freight Representatives:

UPS Freight Manager, Kathy Nelson kathynelson@ups.com
Customer Service 800-333-7400 customerservice@upsfreight.com, Option 1 for domestic, option 6 for international to speak to a UPS Freight representative
Trade Show Dept. 800-988-9889 upsfreighttradeshow@ups.com
URGENT Services (i.e. “white glove”) 800-644-0900 upsfreighturgent@ups.com
Volume Quotes 800-266-6902 volume@upsfreight.com
Truckload 773-365-6180 fsaeopscentral@coyote.com