

Why Use CTP?



Collegiate Travel Planners (CTP), U-M's designated travel partner, offers negotiated rates on airfare, hotels, rental cars, and more for university business travelers. U-M and CTP discounts

are automatically applied when employees book business travel with CTP, either through Lightning—the online travel booking tool—or via agent assistance.



Superior service

- Designated travel agents for individual and group booking
- Customized online booking tool
- 24/7 phone service
- Dedicated account managers



Reporting

- Agent and online reservations flow to back office
- Report—and analyze—quarterly business reviews
- Monitor key performance indicators to drive strategies



Cost savings

- Proprietary discounts on air, car, and hotel arrangements
- Lowest-fare guarantee
- Fare justifications
- Unused ticket management
- Waivers and favors
- Institution loyalty rewards



Traveler safety

- Complementary online support desk
- After-hours support
- Duty of care
- Traveler tracking map



Time savings

- One-stop shopping
- Loyalty rewards and payment in profile
- Set-up assistants
- Mobile app
- Itineraries/invoices in one location

Questions? Email us at:

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